

**"Openbank" AJga kelib tushgan murojaatlar to'g'risida ma'lumot**  
*2025 yil 4-chorak davomida*

| № | Murojaatlarning kelib tushushi         | Jami murojaat<br>2025-yil<br>3-chorak<br>davomida | Jami murojaat<br>2025-yil<br>4-chorak<br>davomida | Shundan,<br>qanoatlan-<br>tirilgann | Shundan                           |                                        | Farq |
|---|----------------------------------------|---------------------------------------------------|---------------------------------------------------|-------------------------------------|-----------------------------------|----------------------------------------|------|
|   |                                        |                                                   |                                                   |                                     | Ochiq<br>holatdagi<br>murojaatlar | Jarayonda<br>holatidagi<br>murojaatlar |      |
| A | B                                      | 2                                                 | 3                                                 | 4                                   | 5                                 | 6                                      | 7    |
| 1 | Onlayn xizmat ko'rsatish markazi       | 1076                                              | 798                                               | 794                                 | 0                                 | 4                                      | -278 |
| 2 | Bankka kelib tushgan yozma murojaatlar | 131                                               | 181                                               | 178                                 | 0                                 | 3                                      | +50  |
|   | Jami                                   | 1207                                              | 979                                               | 972                                 | 0                                 | 7                                      | -228 |